

Mailing Address:

c/o Service Fulfillment Unit

5th floor JMT Corporate Condominium 27 ADB Ave, Oritgas Center, Pasig City, 1605

Cardholder Request for Copy of Charge Slip

Instructions:

In order for us to investigate your dispute:

Customer Service Hotline Numbers:

Tel. No.: 81-417 Fax No. 857-2430

Amex Dollar Cards, Cathay Pacific & Platinum Credit Cards:

- 1. The CUSTOMER INFORMATION and TRANSACTION DETAILS should be complete and legibly filled out.

CUSTOMER INFORMATION		
Customer Name (Last, First, M.I)		
Customer Name (Last, 1115t, Will)		
Card No. Email Address		
TIAN:		
Tel. No. Mobile No. Fax No.		
TRANSACTION DETAILS		
Transaction Date Post Date Merchant Name Transaction Amount (P	np) Transaction Amount (Foreign)	
TERMS AND CONDITIONS		
 Each requested sales slip retrieval is subject to a retrieval fee of P250.00 for local transactions and P450.00 for international transactions. If the retrieved document is proven to be not a transaction of the requesting cardholder, the transaction amount will be credited to the account. No sales slip retrieve fee will 		
be charged.		
hereby affirm that the information furnished above is true to the best of my knowledge.		
Signature Over Printed Name Date		
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MasterCard, Visa, JCB, UnionPay, AMEX Gold, Green and

Blue Credit Cards: Tel. No.: 631-8000

Fax No. 702-6881 or 702-6882